

ServiceNow Performance Analytics (PA) Fundamentals Training

COURSE CONTENT

GET IN TOUCH



Multisoft Systems
B - 125, Sector - 2, Noida



(+91) 9810-306-956



info@multisoftsystems.com



www.multisoftsystems.com

About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

The ServiceNow Performance Analytics (PA) Fundamentals training offered by Multisoft Systems is designed to empower professionals with the tools and insights needed to optimize service management through data-driven decisions. This course delves into the core functionalities of ServiceNow's Performance Analytics, enabling participants to effectively collect, aggregate, and analyze business data.

Topics

- ✓ Use Platform Analytics Visualizations including Scorecards, Dashboards, Time Series, Targets, and Forecasts
- ✓ Explore the Platform Analytics data structure
- ✓ Manage Platform Analytics Roles
- ✓ Generate Automated Indicators
- ✓ Build Formula Indicators
- ✓ Construct Breakdowns, Elements Filters, and Bucket Groups
- ✓ Set up Data Collector Jobs
- ✓ Work with Dashboards and Data Visualizations